This privacy policy sets out how we use and protect any information that you give us when you use this website.

Bryn Dwr Pods is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Bryn Dwr Pods may change this policy from time to time by updating this page. You should check this page to ensure that you are happy with any changes.

#### What we collect

We will collect personal details such as your name and email address either from information that you have given us whilst using the website or from any personal correspondence with us, such as emails. We also automatically collect anonymous information about your visit to our site using AWSTATS. This information is used to make your visit to our site more efficient, and to help us follow browsing preferences on our site so that we can make regular improvements.

### What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We will use your personal details in order to respond to your queries about our organisation
- We will send promotional emails or other information which we think you may find interesting using the email address which you have provided.
- We will not sell, distribute or lease your personal information to third parties.
- We will not use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

## Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

#### How we use cookies

The website does not currently use cookies. However, we may occasionally issue session cookies when strictly necessary for the operation of the website. You can find out more about what cookies are, how to control them and delete them here: <a href="www.aboutcookies.org">www.aboutcookies.org</a>. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

#### Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. Third party services such

as Google Maps, Twitter and Facebook may also issue cookies. You should exercise caution and look at the privacy statement applicable to the website in question.

# **Information Requests**

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to the address on the contact page of this website.

#### Contact

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible. We will promptly correct any information found to be incorrect.